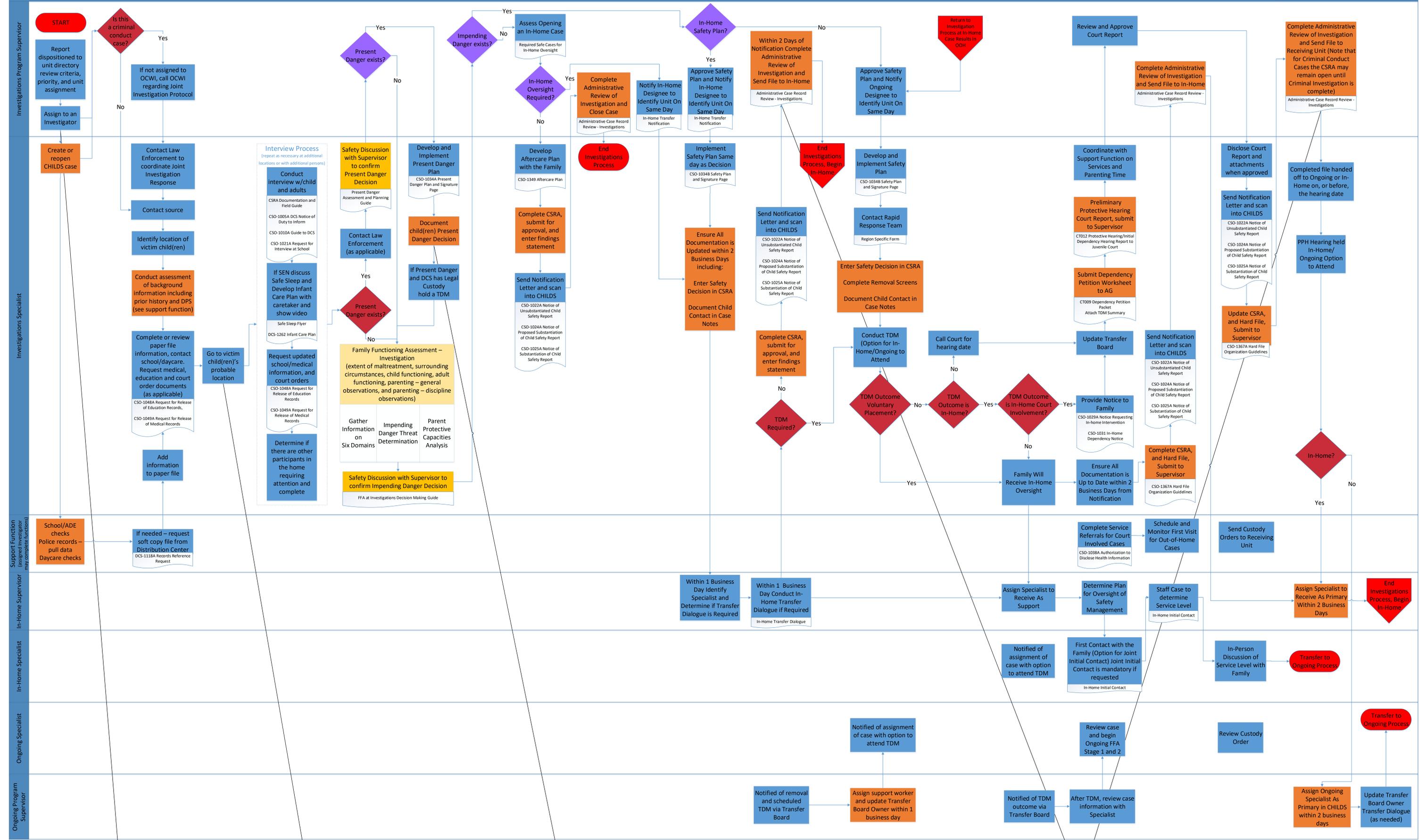


Activity in CHILDS	Swim Lane Task	Conduct Supervisory Progress Review (Investigation) CT09400	Process or Activity Start/End Point	Requires Staffing with Supervisor
--------------------	----------------	---	-------------------------------------	-----------------------------------

NOTE: OCM required to document within 24 hours. OCM to document Section 2 interviews as a case note and reference note in Section 2a-f.



Process Adherence:
 Have all new reports been assigned to an investigator on time?

Process Adherence:
 Was there an in-person attempt at the child(ren)'s probable location or in-person contact with the victim child(ren) within the required time period?

Process Adherence:
 Was a safety decision completed and documented for all alleged victim children in CHILDS within 48hrs of assessment?
 Was the safety decision for all alleged victim children completed and documented within response time?

Process Adherence:
 Out of Home: cases transferred to ongoing within 12 calendar days of the TCN being served
 In-Home: Cases will be assigned to a support worker within 1 business day of Notification, and primary within 2 days of the hard file being received
 Quality issues to be addressed outside of the process through tiered connectivity and accountability